

# Parental controls guide





## **Parental Controls information**

#### Type of guide

Broadband & Mobile networks

#### **Features and Benefits**

Content Lock on EE helps to keep your children safe online by blocking 18-rated content. There are three settings Strict, Moderate and Off, by default, it is set to Moderate.

#### What specific content can I restrict?



#### What do I need?

A credit card to verify you're over 18. An EE account (Email address and Password)





<sup>1</sup> Turn on Content Lock via text by simply texting 'Strict' or ' Moderate' to 879. Or call 1818 from your child's phone.

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<sup>2</sup> Alternatively, you can go to My EE site or use My EE app to log into your child's account – if you haven't registered you can here

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In the navigation panel click on 'My EE ' and ' My EE Mobile' and then 'Manage Device'.

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<sup>4</sup>You'll see a page with your devices listed, select 'Manage your device' under the device you'd like to set the control.

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<sup>5</sup> On the 'Data content controls' page, select the 'Moderate' or 'Strict' option to set controls. The 'Strict' setting to block adult content, social media sites, and dating sites.

